

# Certificate of Registration

This is to certify that

## **Thick & Thin Agri-Products, Inc.**

148 Sitio Bisita, Barangay Duhat, Bocaue, Bulacan, Philippines

operates a management system which has been assessed as conforming to

## **ISO 9001:2015**

for the scope of activities

**Design, development, manufacture, and distribution of animal feeds.**

Certificate No: **CIP/5349/20/01/1118**

Issue Date: **06 March 2020**

Valid Until: **05 March 2023**

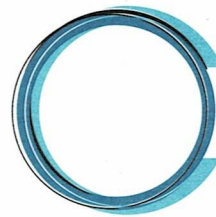
subject to adherence to the agreed ongoing audit programme,  
successful endorsement of certification following each audit and  
compliance with CI Regulations.

The current status of certificates can be verified at  
[www.certificationinternational.ph/certificate-verification](http://www.certificationinternational.ph/certificate-verification)



**Renato V. Navarrete**  
Chairman and President





CIP/5349

06 March 2020

**MR. CHARLIE HSIEH**  
General Manager  
**Thick & Thin Agri-Products, Inc.**  
148 Sitio Bisita, Barangay Duhat  
Bocaue, Bulacan

Through: **MR. EMERSON U. NAVARRO**  
Admin Manager/QMR

Dear Mr. Hsieh,

*Certification to ISO 9001:2015*

After your completion of the requirements for certification, Certification International Philippines, Inc. hereby awards *Thick & Thin Agri-Products, Inc.* a Certificate of Registration to ISO 9001:2015. The Certificate is valid from 06 March 2020, with the following scope:

*“Design, development, manufacture, and distribution of animal feeds.”*

Your ISO 9001:2015 Certificate is valid for three years until 05 March 2023, subject to satisfactory results of annual surveillance audits. The further extension of your Certificate after this three-year period will be based on your effective conformity to the requirements of ISO 9001:2015, as determined by a reassessment of your Quality Management System in its entirety. Please see attached surveillance audit schedule.

As a certified organization, you are required to maintain your Quality Management System and to comply with CI's Conditions of Certification, including the use of CI's Certificate of Registration and Certification Mark in accordance with CI Regulations Part 4 and Part 5 (copy enclosed).

The validation of the consistent implementation and effectiveness of your improvement actions on the non-conformities cited during the Stage 2 audit will be carried out on the first surveillance audit.

Congratulations on your accomplishments with the use of ISO 9001:2015 as an instrument for enhancing the competitiveness of your organization and for meeting your stakeholders' needs and expectations. We look forward to a strong partnership that will maximize your organization's benefits from its certified Quality Management System.

Best wishes for your continued success.

Very truly yours,  
CERTIFICATION INTERNATIONAL

**RENATO V. NAVARRETE**  
Chairman and President

Encl: CI Regulation Parts 4 and 5

Organization: Thick & Thin Agri-Products, Inc.

Standard: ISO 9001:2015

### **SURVEILLANCE AUDIT SCHEDULE**

<b>Surveillance Audit</b>	<b>Date</b>	<b>Audit Site</b>	<b>Duration (Man-days)</b>	<b>Audit Fee (PHP)<sup>a</sup> (subject to 12% VAT)<sup>b</sup></b>
First	January 2021	Bocaue, Bulacan	2.5	57,500
Second	January 2022	Bocaue, Bulacan	2.5	57,500
Third with Reassessment	December 2022	Bocaue, Bulacan	subject to recalculation	

<sup>a</sup> In addition to audit fees, travel expenses of auditor/s, where applicable, are charged at cost.

<sup>b</sup> Please provide CIP a copy of BIR Form 2307, Certificate of Creditable Tax Withheld at Source. If Company is exempted, please provide CIP a copy of BIR Certificate of VAT Exemption.

Certification International will have to conduct reassessment audits no less than 3 months prior to the expiry of the original issue of your certificate. This is to ensure that there is no gap between the date of expiry and the date of issuance of the new certificate.

(NOTE: The third surveillance audit coincides with the reassessment of the management system in its entirety. Successful completion of this reassessment will lead to the issuance of a new 3-year Certificate of Registration to ISO 9001:2015 after expiry of the Certificate of Registration dated 06 March 2020.)



06 March 2020

CONFIRMED BY: \_\_\_\_\_  
Mr. Charlie Hsieh  
General Manager

Date: \_\_\_\_\_

\_\_\_\_\_

Mr. Emerson U. Navarro  
Admin Manager/QMR

Date: \_\_\_\_\_

(NOTE: Please email or fax to CIP, after confirmation.)

## **REGULATIONS PART 4**

### **CONDITIONS OF CERTIFICATION**

1 These conditions apply to the Certification of Management Systems to ISO 9001, ISO 14001, OHSAS 18001/ISO 45001, HACCP, ISO 22000, ISO 27001, and ISO 50001 by Certification International.

2 For the purpose of these conditions:

**“Certification International Scheme”**

means the Certification Scheme operated by Certification International to assess and certify Management Systems of organizations to one or more of the following Management System standards or requirements: ISO 9001, ISO 14001, OHSAS 18001/ISO 45001, HACCP, ISO 22000, ISO 27001, and ISO 50001.

**“Governing Board”**

means the Board established to guide and supervise the certification activities of Certification International for their competency, impartiality, and integrity in accordance with company policy and ISO/IEC 17021 and ISO/TS 22003.

**“Appeal Board”**

means the Board established from members of the Governing Board for the purpose of hearing and resolving appeals regarding certification decisions.

**“Applicant”**

means any organization which has applied for certification to Certification International.

**“Certification Mark”**

means the Certification Mark approved by the Governing Board of Certification International.

3 The Governing Board is the ultimate authority for granting, refusing to grant or renew, suspending, or withdrawing certification. The Governing Board may delegate authority for these certification decisions to the Head of Certification.

4 The Head of Certification is responsible for the day-to-day management of the certification operations, according to the policies set by the Governing Board.

5 A Certified Organization shall:

5.1 comply with these Conditions at all times.

5.2 use the Certification Mark in accordance with the Conditions laid down in Certification International's document *Regulations*.

5.3 maintain its Management System/s and undergo the prescribed surveillance audit program in terms of audit duration and schedule.

5.4 provide Certification International with relevant updated documents and records for use as references in planning and undertaking surveillance audits and reassessments and, where necessary, for the evaluation of corrective actions.

5.5 advise Certification International of any major amendments to the certified system.

5.6 bring to the attention of Certification International all minor and major amendments, if any, to the certified system.

- 5.7 ensure that the management representative effectively discharges his function to coordinate with Certification International all matters relating to the maintenance and continual improvement of the certified Management System/s.
- 5.8 allow reasonable access to the representatives of Certification International during normal working hours in order to undertake all duties related to surveillance audits and reassessments.
- 5.9 settle promptly all invoiced fees covering audit services in accordance with the accepted Quotation/s and agreed amendments thereto.
- 5.10 make available to Certification International pertinent records of any customer complaints relating to the Management System/s and of the corrective actions taken.
- 5.11 ensure that external representations about the certified Management System/s are consistent with the details of their certificates; representations or claims about certification are not permissible with regard to the following:
- activities which are not included in the scope of certification.
  - activities for which the Management System has not been assessed.
- 5.12 in the event that certification is terminated or withdrawn for cause:
- return to Certification International the awarded Certificate/s.
  - terminate the use of all publications relating to the award of certification, including materials using the Certification Mark.
- 6** Certification International shall:
- 6.1 notify the certified organization of any changes to the Regulations of the Certification Scheme.
- 6.2 ensure that information of a confidential nature, other than that in the public domain, disclosed to Certification International in the process of audit of an organization, is not disclosed to any other party.
- 6.3 ensure that only suitably qualified Auditors or Lead Auditors are involved in audits.
- 6.4 charge fees in accordance with the accepted Quotation.
- 7** Certification International may, at its discretion, and subject to review by the Governing Board, revoke or refuse to grant/renew a Certificate if the certified company or applicant becomes subject to conviction of any illegal act, or is subject to bankruptcy, receivership or liquidation or does not maintain an effective Management System/s.
- 8** In the event that an applicant or certified organization wishes to appeal against any certification decision of Certification International, it must do so within 14 days of the formal notification of the decision.
- 9** The Governing Board will consider all appeals within two calendar months of receipt. The decision of the Governing Board is final.

## **REGULATIONS PART 5**

### **USE OF THE CERTIFICATE**

**A Certificate of Registration is awarded to an organization which has been assessed as satisfactorily meeting the requirements of ISO 9001, ISO 14001, OHSAS 18001/ISO 45001, HACCP, ISO 22000, ISO 27001, or ISO 50001 Management System Standards.**

The Certificate may be used only in accordance with these Regulations:

- 1 The Certificate remains the property of Certification International.
- 2 The Certificate is valid from the date of issue until such time that the certification is withdrawn for cause from the Certified Organization.
- 3 Misuse of the Certificate in any way, or misleading use of the certification in publications, may lead to suspension or revocation of certification.
- 4 Copies of the Certificate may be made for the purpose of advising customers of the organization's certification. Each copy must be clearly identified with the word "COPY".
- 5 If an organization decides to terminate its certification with Certification International, it must immediately inform the Certification Body in writing and return the Certificate. The use of the Certificate and Certification Mark, and any claims associated with the certification, shall terminate immediately.

Breach of these Regulations could lead to withdrawal of the Certificate by Certification International.

The Governing Board reserves the right to change these Regulations, but will provide each Certified Organization due notice of such changes.

### **USE OF THE CERTIFICATION MARK**



**The Certification International Mark is a symbol indicating that an organization has been assessed as satisfactorily meeting the requirements of the Management System Standard identified therein.**

The Certified Organization shall be entitled to use, as appropriate, the Certification Mark in accordance with these Regulations:

- 1 The Certification Mark must always be used in conjunction with the Certified Organization's name. The Certification Mark can not be used in a manner that it could be mistakenly or confusingly identified as the company logo or trademark of the Certified Organization.

- 2 The Certification Mark may be used only in company stationery (*letterheads, invoices, business cards*), advertising and promotional materials (*may be used on a company website but should refer to the company and not directly to its products or services*), email signatures, sales documentation, vehicle fleet (*but without the PAB Accreditation Mark*), and only in connection with the Certified Organization's certified scope.
- 3 The Certification Mark may not, under any circumstance, be used directly on or be closely associated with products, product wrappings and outer packaging, labels attached to products or packaging, test/calibration/inspection reports, and certificates. The Certification Mark is associated with a Management System Standard and is therefore not a product certification mark.
- 4 The Certification Mark must not be altered in shape, colors, proportion, or content.
- 5 The Certification Mark and the corporate logo of Certification International are not the same and are not interchangeable. The Certification Mark provided by Certification International is the one that should be reproduced.
- 6 The right to use the Certification Mark is exclusive to the Certified Organization, particularly to the address/es and scope of certification identified on the Certificate of Registration. This right is not transferable. Other sites/locations and activities of the Certified Organization not covered in its certification are not entitled to use the Certification Mark.
- 7 The Certified Organization agrees to use the Certification Mark in accordance with these Regulations. The Certified Organization undertakes to discontinue the use of the Certification Mark if found by Certification International to be not in accordance with these Regulations. The Certification Mark is an intellectual property of Certification International.
- 8 Upon termination of the certification for cause, the Certified Organization shall discontinue the use of the Certification Mark immediately.
- 9 Please note that local laws on consumer protection and intellectual property are applicable.

### **MAIN GRAPHIC ELEMENTS**

The Certification Mark includes the following elements, which cannot be separated:

- The Certification International logo
- The standard(s) that your company has received

Below are examples of the Certification Mark:

- A. Example of Marks with one standard, two standards, and three standards:



## Terms of Use

### 1. Area of Isolation

To ensure the visibility and unity of the Certification Mark, the mark block must be surrounded by an area of isolation that remains totally blank.



### 2. Color

The colors of the Certification Mark are not the same with those of CI's corporate logo. They are not interchangeable.

The Certification Mark uses the following color palette:



PANTONE DS 202-2 U  
Hex: #254467  
CMYK: 93 74 36 23



PANTONE Process Black U  
Hex: #231F20  
CMYK: 0 0 0 100



PANTONE DS 431 U  
Hex: #6A737B  
CMYK: 11 1 0 64



White  
Hex: #FFFFFF  
CMYK: 0 0 0 0

## Applications

### 1. Letterheads

### 2. Email Signature and Business Cards

The Certification Mark must be positioned as far away as possible from the employee's name to avoid any confusion with a personal certification. Only employees working within the certified scope may refer to the certification.

### 3. Vehicle Fleet

On both heavy and light vehicles, the Certification Mark has a maximum size equal to 30% of that of your company logo.

The Certification Body's Accreditation Mark (e.g. PAB Mark) is prohibited to appear on vehicles.



## THE IAF MLA MARK AND THE ISO LOGOS

The IAF MLA Mark and the ISO Logos belong to the International Accreditation Forum, Inc. (IAF) and to the International Organization for Standardization (ISO), respectively. They must not, under any circumstance, be used or copied by Certified Organizations on any of their materials, property, and documentation.



Compliance with these Regulations will be verified during on-site surveillance audits.

Any inquiries regarding the use of the Certification Mark should be referred to Certification International. Please contact CIP if you wish to obtain an electronic copy of your Certified Organization's designated Certification Mark/s.